The Office of Professional Standards is responsible for investigating employee-related complaints. Whether a complaint is made internally by another employee or by a member of the public, OPS approaches each complaint in a fair and impartial manner. OPS strives to address each complaint thoroughly, impartially and in a time-sensitive fashion.

OPS also conducts readiness inspections agency wide.

Year-end statistics 2024 for the Office of Professional Standards are as follows:

Internal Investigations	*9*
Service-related Inquiries	*100*
Shooting Investigations	*19*
Staff Inspections	*4*
Polygraphs	*191*